

Memo to the medical tourist

1. In RBHI "G.E. Ostroverkhov KO SCC" foreign citizens are provided with highly qualified medical care on a commercial basis.

2. If it is necessary to receive the medical care, a foreign citizen (a person without citizenship) or his legal representative should contact the call-center's phone number or make an appointment for consultation electronically on the institution's website.

You can make an appointment:

- personally applying to the registration of the polyclinic
- through the center of processing telephone calls (call-center): +7 (4712) 73-19-18, extension 4 (08: 00-18: 00) on weekdays.
- through the online service "Registration for the paid services" on the official website of the institution or by the following link:

3. To provide the medical care to a foreign citizen (a person without citizenship), it is necessary to ascertain the identity of a foreign citizen (a person without citizenship). During the identification process the medical registrar performs the following actions:

3.1. Verification of the identity document of a citizen (if necessary, verification of the document confirming the authority of his legal representative accompanying him).

3.2. Recording the information about a citizen (his legal representative accompanying him) in the database of RBHI "G.E. Ostroverkhov KO SCC".

3.3. Submits a notice of the arrival of a foreign citizen at a place of stay to the migration registration authority during one working day following the day of his arrival (in case of arrival at a place of stay on a non-working day - during one day, which is a working day and immediately following a non-working day).

3.4 Identification includes the establishment of the following information in relation to a foreign citizen (a person without citizenship):

- surname, name, patronymic (if available);
- citizenship (in relation to the foreign citizens);

- date, month and year of birth of the patient;
- details of the identity document;
 - data of a migration card, a document confirming the right of a foreign citizen or a person without citizenship to stay (reside) in the Russian Federation (a resident permit or a temporary resident permit);
- address of the place of residence (registration) or the place of stay;
- data of the contract (policy) of the obligatory medical insurance (for foreign citizens permanently or temporarily residing in the Russian Federation);
- data of the contract (policy) of the obligatory medical insurance concluded with the insurance organization established in accordance with the legislation of the Russian Federation.

4. For foreign citizens the identity document is a passport of a foreign citizen or another document established by the federal law or recognized in accordance with international agreement of the Russian Federation as the identity document.

For persons without citizenship the identity documents are:

- a document issued by a foreign state and recognized in accordance with international agreement of the Russian Federation as a document certifying the identity of a person without citizenship;
- a temporary resident permit;
- a resident permit;
- other documents prescribed by the federal law or recognized in accordance with international agreement of the Russian Federation as the documents certifying the identity of a person without citizenship.

5. A written informed voluntary consent form for medical intervention and an informed voluntary consent form of the consumer for the paid medical services provision are taken from a foreign citizen (a person without citizenship) or his legal representative accompanying him before providing the medical care. These forms should be signed with his own hand.

The medical documentation of a patient who is a foreign citizen (a person without citizenship) is filled out in Russian.

6. Informing of the foreign citizens about receiving of the medical care in the medical organization. When a foreign citizen applies to RBHI "G.E. Ostroverkhov KO SCC" for receiving of the medical care, the institution provides him with the information about the Rules of the medical care provision to foreign citizens on the territory of the Russian Federation, approved by Decree of the Government of the Russian Federation dated 06.03.2013 No.186. <http://static.government.ru/media/files/NeHgEgj4XNw.pdf>

Personal informing of a foreign citizen about the Rules of the medical care provision to foreign citizens on the territory of the Russian Federation is carried out by a medical worker of RBHI "G.E. Ostroverkhov KO SCC" only after the exact determination of the need of a foreign citizen in one form or another of the medical care (emergency or planned). In case if a foreign citizen needs the medical care in an emergency form, informing is carried out after eliminating the life-threatening condition of the foreign citizen and his stabilization.

7. Foreign citizens who are insured in accordance with the Federal Law "On compulsory health insurance in the Russian Federation" are informed about the rights and obligations of the insured in accordance with compulsory health insurance of citizens during rendering of the medical care.

When providing a foreign citizen with the medical care on the paid basis, he is informed in accordance with the Regulations about the order and conditions of the provision of the paid medical services of RBHI "G.E. Ostroverkhov KO SCC".

8. After treatment completion of a foreign citizen (a person without citizenship), an extract from the medical documentation indicating the period of the medical care in the medical organization is issued or sent to him, as well as the procedures carried out for prevention, diagnostics, treatment and medical rehabilitation. Medical documentation sent from the Russian Federation to another state is filled out in Russian.